

Health, Safety, Environment and Energy Policy Statement

c2c provides passenger train services and management of stations & station car parks between London Fenchurch Street and Shoeburyness. c2c acknowledges that it impacts on the environment and surrounding communities, and is committed to identifying and minimising these impacts to within reasonable levels and preventing pollution whilst encouraging travel by rail and other forms of sustainable transport. c2c is fully committed to complying with all compliance obligations and requirements applicable to its business operations.

This statement outlines my personal commitment to ensuring the health, safety and wellbeing of employees and of those people who may be affected by our activities, including members of the public, passengers on our trains and contractors whom we employ. It also recognises our obligations to care for the environment and reduce energy consumption.

This Policy applies to and will be communicated to all c2c employees and all other organisations working on our behalf. The Policy will be made available to all staff, contractors, stakeholders and members of the public.

High standards of health, safety, environment and energy management, and a good record of safety and environmental performance do not happen by chance, but as a result of constant vigilance, commitment throughout the whole company and a disciplined and rigorous approach to all that we do. We shall strive for continuous improvement in health, safety, environment and energy management by:

- maintaining an organisational structure which clearly defines responsibilities for safety, health, environment and energy management which is capable of delivering this policy commitment.
- identifying all relevant compliance obligations to our business and seek to implement processes to maintain compliance.
- identifying and implementing industry good practice and where it is reasonably practicable exceed these requirements.
- providing workplaces that are safe and without risk to health
- supporting activities to improve the wellbeing of our employees
- delivering appropriate training, information, instruction and supervision to all employees giving them the confidence and competence to achieve this policy.
- providing safe plant and safe systems of work
- using our influence with contractors and suppliers to encourage them to develop processes that can support and deliver our policy.
- proactively working with Network Rail and our Regulators to improve health, safety, environmental and energy performance and controls.
- quantifying our environmental and energy performance and setting objectives and targets to reduce the overall impact of our operations on the environment whether they be from normal or abnormal circumstances
- producing an annual health, safety, environmental and energy plan.
- ensuring information and resources are available to achieve the health, safety, environmental and energy objectives and targets.
- ensuring consideration is given to environmental and energy performance when procuring or designing new equipment, systems or facilities.
- reviewing options for improving the thermal efficiency of stations during any significant alteration or refurbishment.
- engaging and consulting with employees and union representatives.

To help achieve the commitments in this policy, I expect every employee in c2c to take health and safety responsibility for themselves and their colleagues to ensure everyone goes home safe every day.

As Managing Director, I am committed to the achievement of this policy and the objectives as detailed in our Health, Safety, Environment & Energy Plan.

This policy will be reviewed annually to ensure it remains relevant and aligned to our Business and industry partners.



Rob Mullen, Managing Director
July 2022



SAFETY ALWAYS FOR EVERYONE